

Renon Academy: Certified Installer Program User Guide

1. Program Overview

The **Certified Installer Program** is designed for installers, partners, and qualified users who want to receive official Renon product training and become authorized installers for Renon energy storage products.

To complete the certification process, users need to:

1. Register a Renon Academy account
2. Submit the Certified Installer Program application form
3. Wait for application review and approval
4. Accept the course invitation by email
5. Complete all required course materials
6. Pass the final assessment
7. Receive the official certificate

The full process usually starts with account registration and application submission. After approval, users will be granted access to the training course.

How to Become a Renon Certified Installer

Get started with the Renon Certified Installer Program in 4 simple steps.



Step 1

Register for Renon Academy and log in to your account.

[Register Now](#)



Step 2

Apply for certified installer access with your company details.

[Submit Application](#) →



Step 3

Complete the required courses and pass the assessment.

[Start Training](#) →



Step 4

Receive installer certification and access additional Renon resources.

[Get Certified](#) →

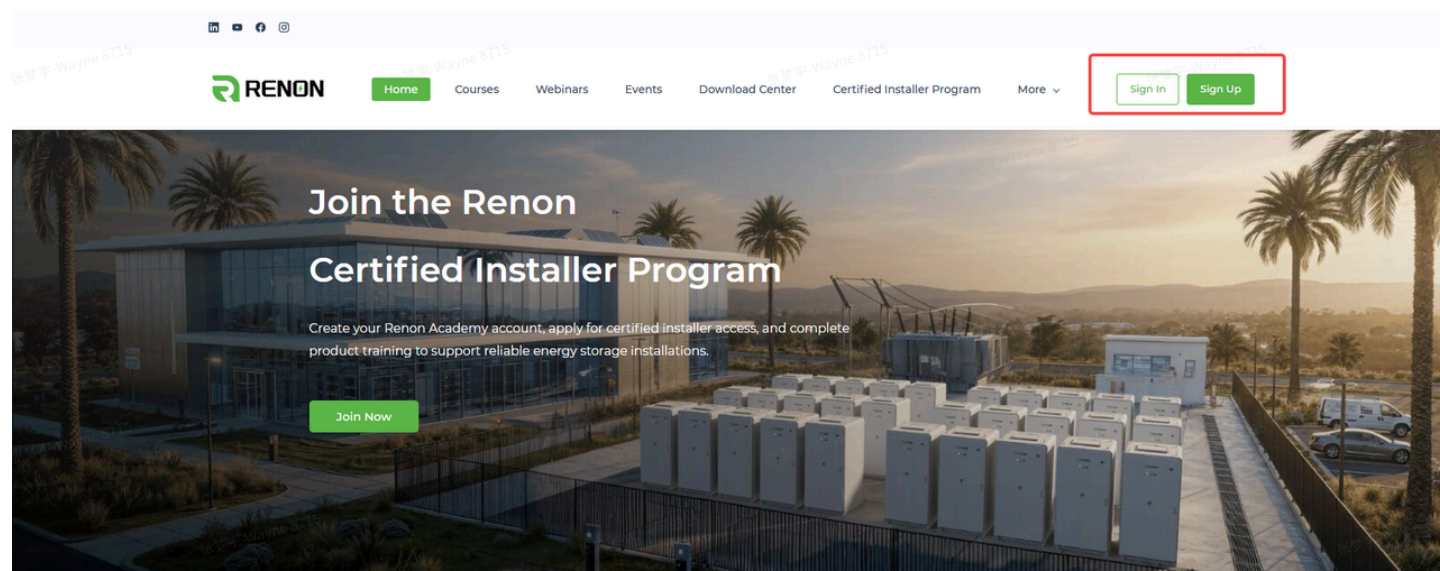
2. Register a Renon Academy Account

2.1 Visit the Renon Academy Website

Go to the Renon Academy platform:

<https://renon-academy.trainercentralsite.com/>

If this is your first time using Renon Academy, please create a new account before applying for the Certified Installer Program.



2.2 Create a New Account

Click **“Sign Up”** on the homepage.

Please complete the required registration information, including:

- First name
- Last name
- Company name
- Email address
- Password

Please make sure the email address is correct and accessible. All important notifications, including application updates, course invitations, and certificate-related emails, will be sent to this email address.

2.3 Important Email Reminder

Please use an email address that you check regularly.

If you do not receive Renon Academy emails in your inbox, please also check:

- Spam folder
- Junk folder
- Promotions folder
- Updates folder

Some emails may be sent from Renon Power, Renon Academy, TrainerCentral, or system notification email addresses.

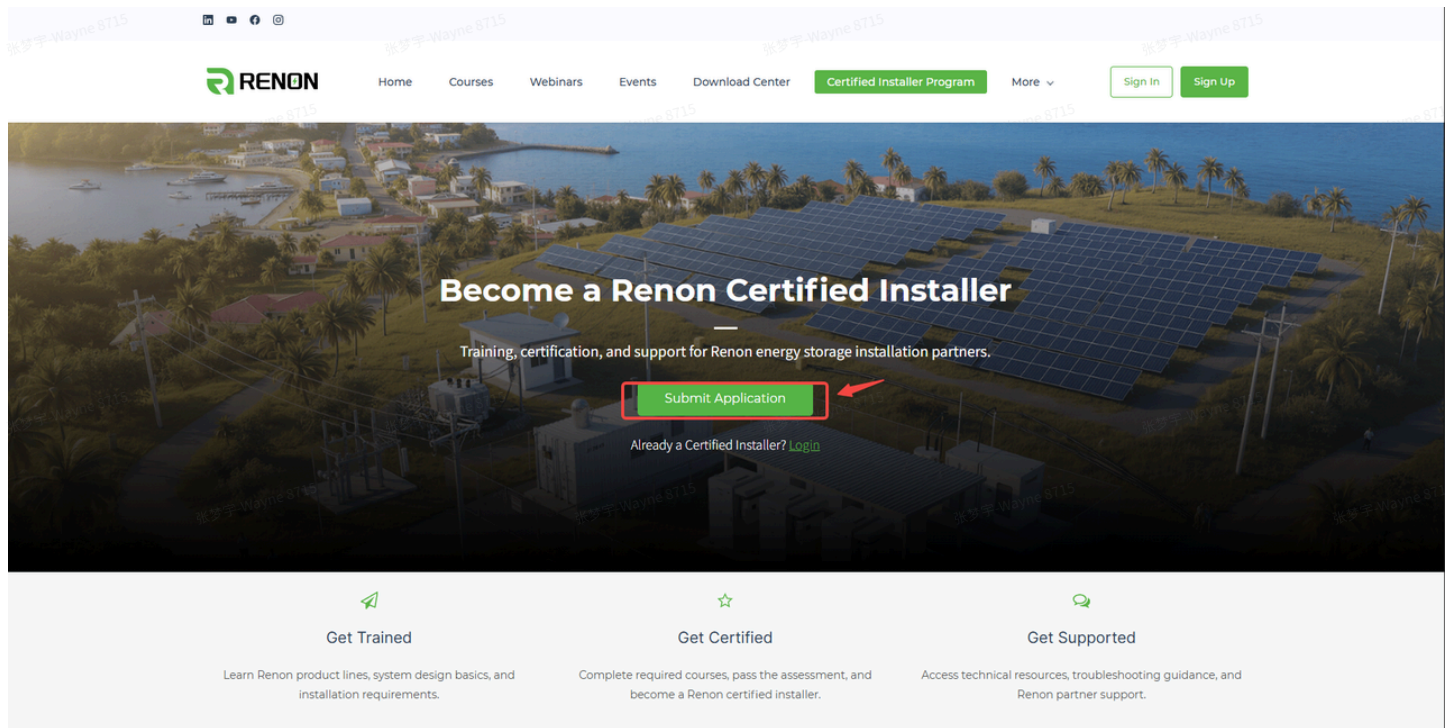
3. Submit the Certified Installer Program Application

3.1 Enter the Certified Installer Program Page

After creating your Renon Academy account, go to the Certified Installer Program page:

<https://renon-academy.trainercentralsite.com/renon-certified-installer-program>

Click **“Submit Application”** to open the application form.



3.2 Fill Out the Application Form

Please fill out the application form carefully and provide accurate company and contact information.

https://forms.zohopublic.com/renonpower1/form/CertifiedInstallerProgram/formperma/B7JpEQ079j2qFjE8NL3Ydq4iaGR_bo6aeyASkHjrJwU

3.3 Important Email Requirement

The email address used in the application form must be the same as the email address used for your Renon Academy account.

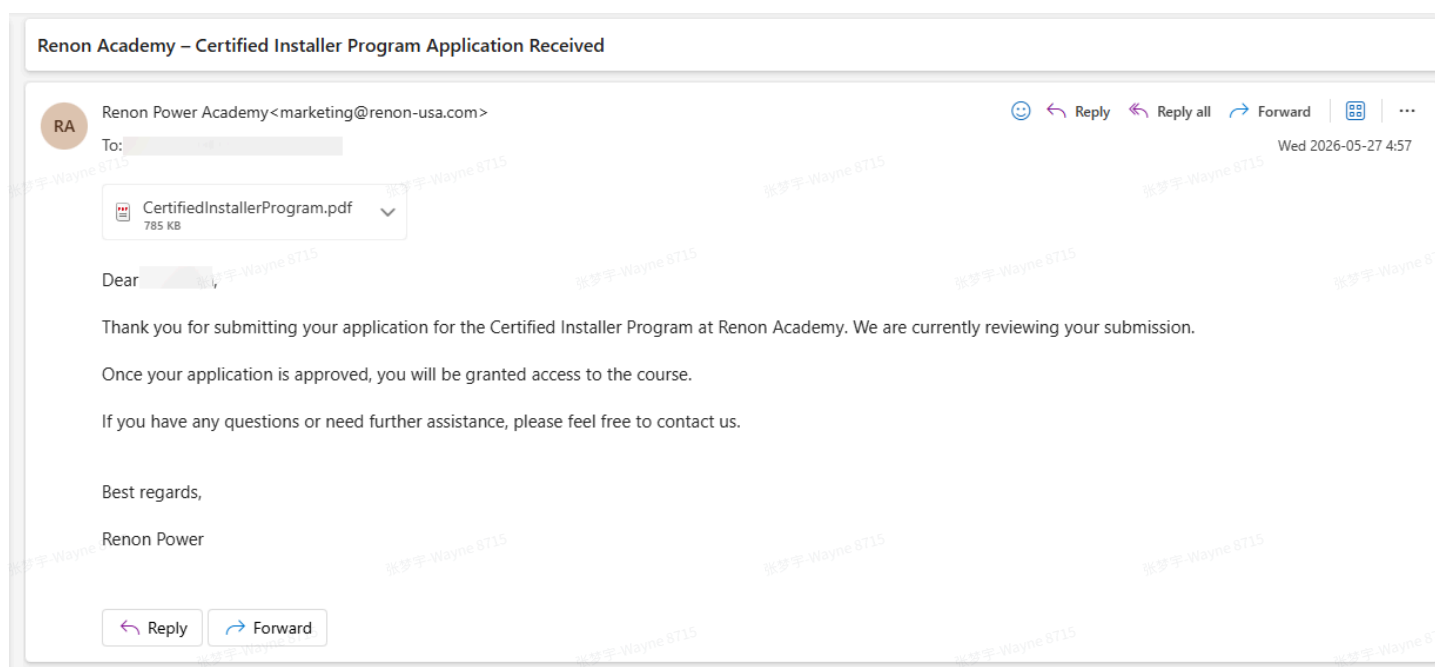
This is very important. If you use a different email address, the course may not be assigned to your account correctly, and your access may be delayed.

4. Wait for Application Review

4.1 Application Confirmation Email

After submitting the application form, you will receive an email confirming that your application has been received.

This means your application has been successfully submitted and is now under review.



4.2 Review Time

The review process usually takes **1–2 business days**.

During this time, the Renon Academy team will review your company information and installer qualification.

4.3 Approval and Course Access

If your application is approved, the Renon Academy administrator will grant course access to your registered account.

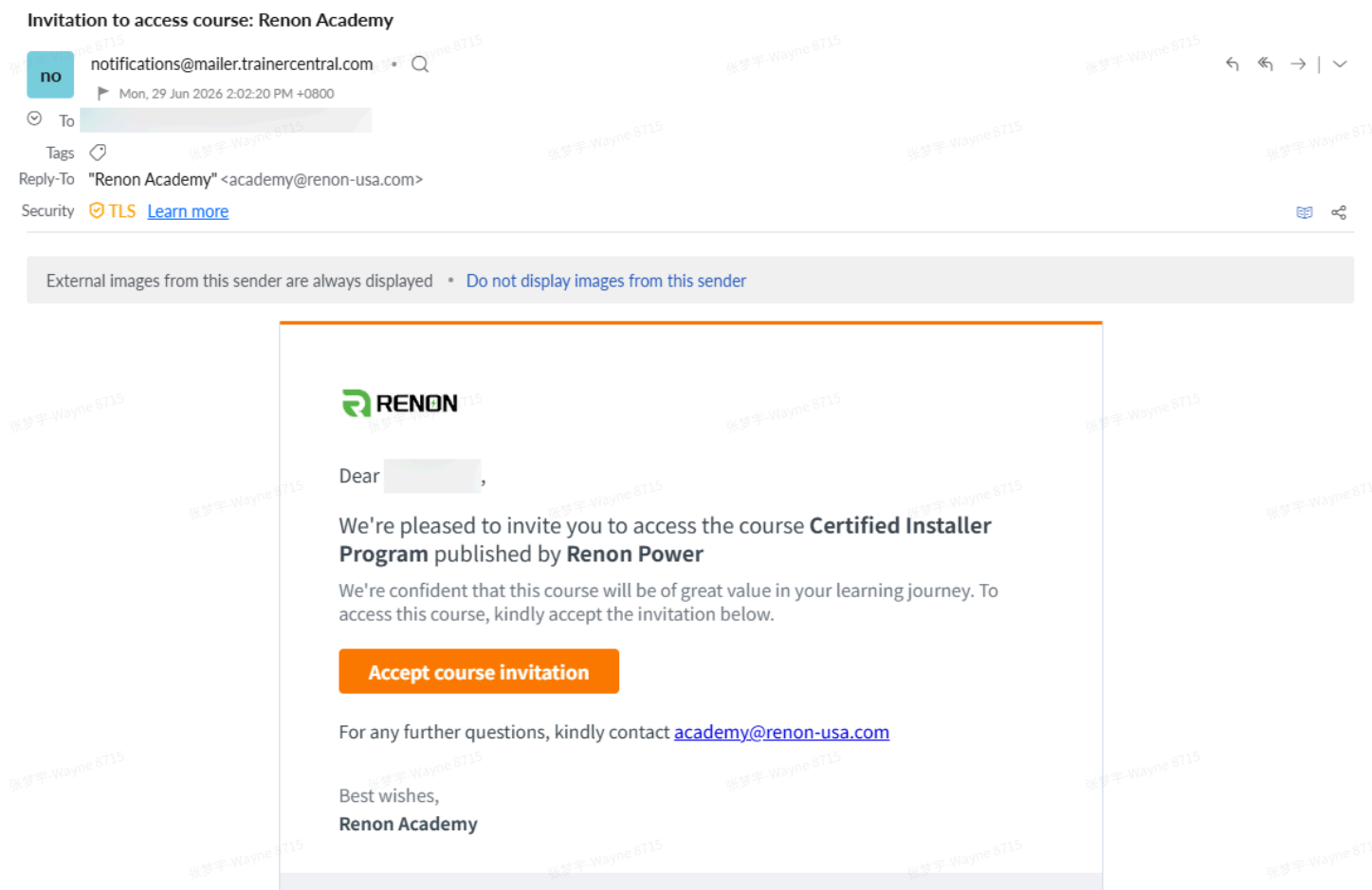
Only approved users will be able to access the Certified Installer Program training course.

5. Accept the Course Invitation

5.1 Check Your Email

Once your application has been approved, you will receive a course invitation email.

The email may come from Renon Power, TrainerCentral, or a system notification address.



5.2 Accept the Invitation

Open the invitation email and click:

“Accept course invitation”

After clicking the button, log in with your Renon Academy account to activate the course.

5.3 Important Reminder

You must accept the course invitation before the course can be fully activated in your account.

If you only register an account but do not accept the invitation, the course may not appear in your learning space.

5.4 If You Cannot Find the Invitation Email

Please check:

- Inbox
- Spam
- Junk
- Promotions
- Updates

If you still cannot find the invitation email, please contact the Renon team and provide your registered email address.

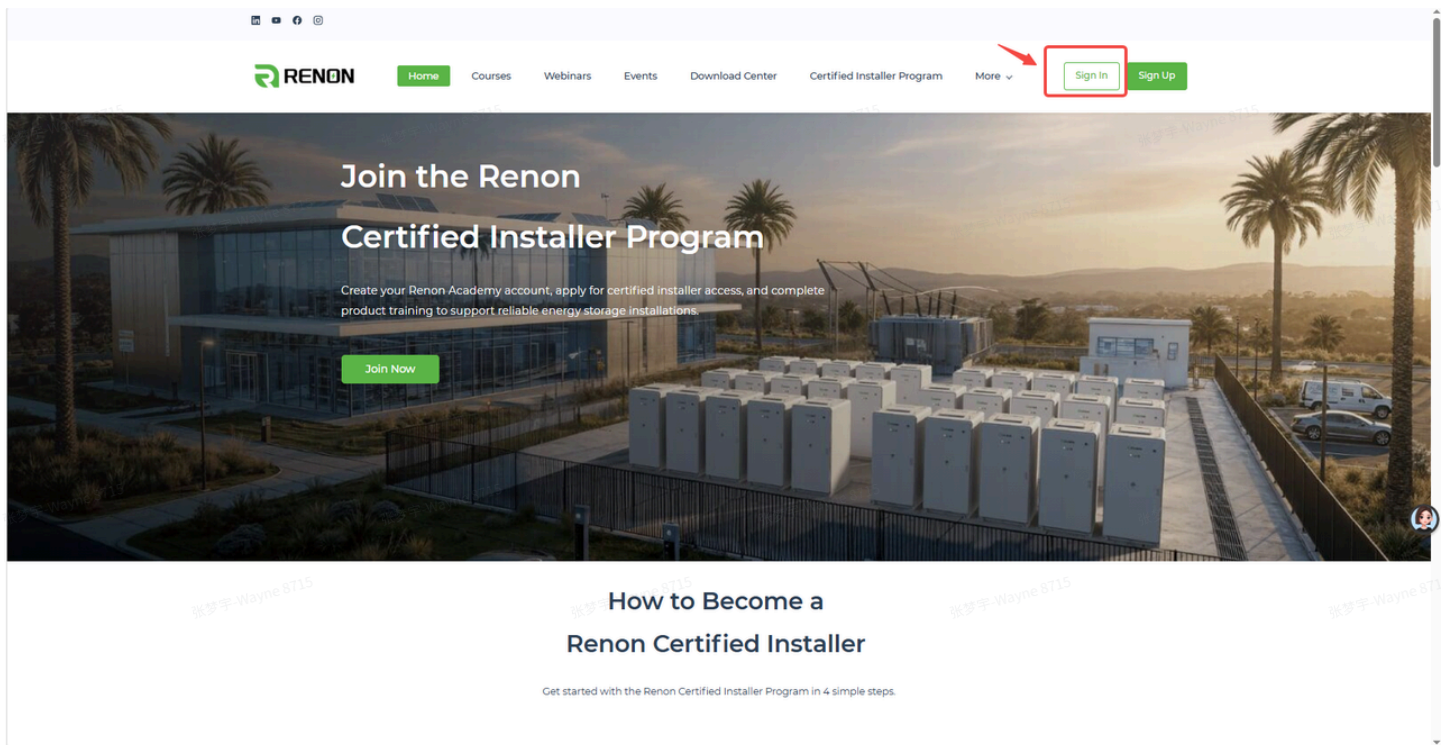
6. Access the Course on the Web Platform

6.1 Log In to Renon Academy

Go to the Renon Academy website:

<https://renon-academy.trainercentralsite.com/>

Click **“Sign In”** and log in with your registered email address and password.

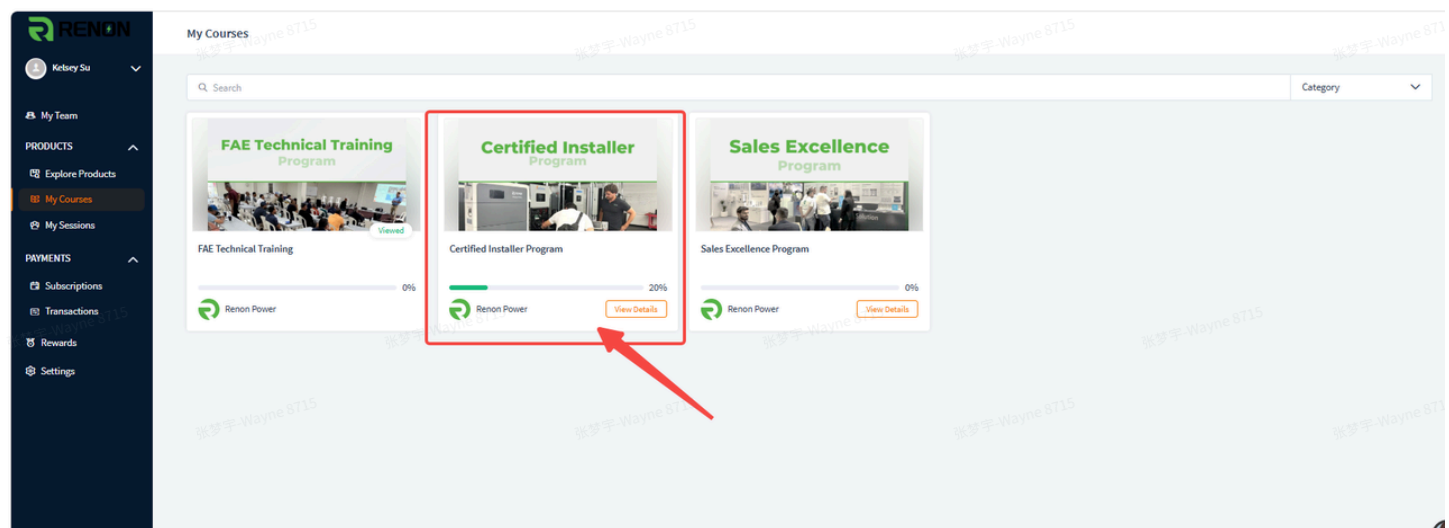


6.2 Find Your Course

After logging in, go to:

My Space → My Courses → Certified Installer Program

Click the course card to enter the training program.



7. Complete the Training Course

7.1 Course Progress Requirement

To complete the program, your course progress must reach **100%**.

Please make sure all required learning sections are completed, including videos, PDF materials, and tests.

7.2 Video Lessons

For video lessons, the video must be played completely from beginning to end.

You may adjust the playback speed if needed, but the video still needs to be fully completed for the system to record your progress correctly.

Back

RENON

Certified Installer Program

3 Chapter(s) • 9 Lesson(s) 20%

Search lessons

1. Renon Power Introduction

Renon Power Introduction

2. Residential ESS Product Overview

Xtreme LV

Xcellent Plus

EBrick

Xtreme HV

3. Installation Guide

Xcellent Plus VIDEO • TEST

Kindly note that this lesson's test(s) (minimum passing grade) and material(s) (at least 100%) have to be completed to proceed to the next lesson.

Complete and Continue →

Renon Xcellent Plus Overview

19%

RENON

Renewable | Reliable | Remarkable

f y i n | RENON POWER

View Video

The Renon Xcellent Plus is a high-capacity, low-voltage energy storage solution designed for residential and

Renon_Xcellent_Plus_Training_Test

Renon Xcellent Plus Product Training Test

- Total number of questions: 15
- Each question has varying weightage and has no negative marking.
- Attempts remaining: 21

7.3 PDF Learning Materials

Some sections may include PDF manuals or training documents.

For PDF materials, please read from the first page to the last page in order.

Please avoid jumping directly through the table of contents or skipping pages. Using the table of contents to jump between sections may cause the platform to fail to record 100% reading progress.

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RENON

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3 Chapter(s) • 9 Lesson(s) 20%

Search lessons

1. Renon Power Introduction

2. Residential ESS Product Overview

Xtreme LV

Xcellent Plus

EBrick

Xtreme HV

3. Installation Guide

Xtreme LV & Sol-Ark

Xcellent Plus & Solis

Ebrick

Xtreme HV & Sol-Ark

Xtreme LV & Sol-Ark PDF • VIDEO • TEST

Complete and Continue →

Xtreme LV x Sol-Ark 15k & Sol-Ark 18k User Manual-A17-20260601

100%

RENON

User Manual

Xtreme LV 1.0

View PDF

Renon Power USA LLC

Xtreme_LV_Sol_Ark_15k_18k_Manual_Test

Xtreme LV x Sol-Ark 15k/18k User Manual Training Test

- Total number of questions: 15

7.4 Check Course Progress

You can check your course progress on the course page.

If your progress does not reach 100%, please review the course outline and confirm whether any video, PDF, or test section has not been completed.

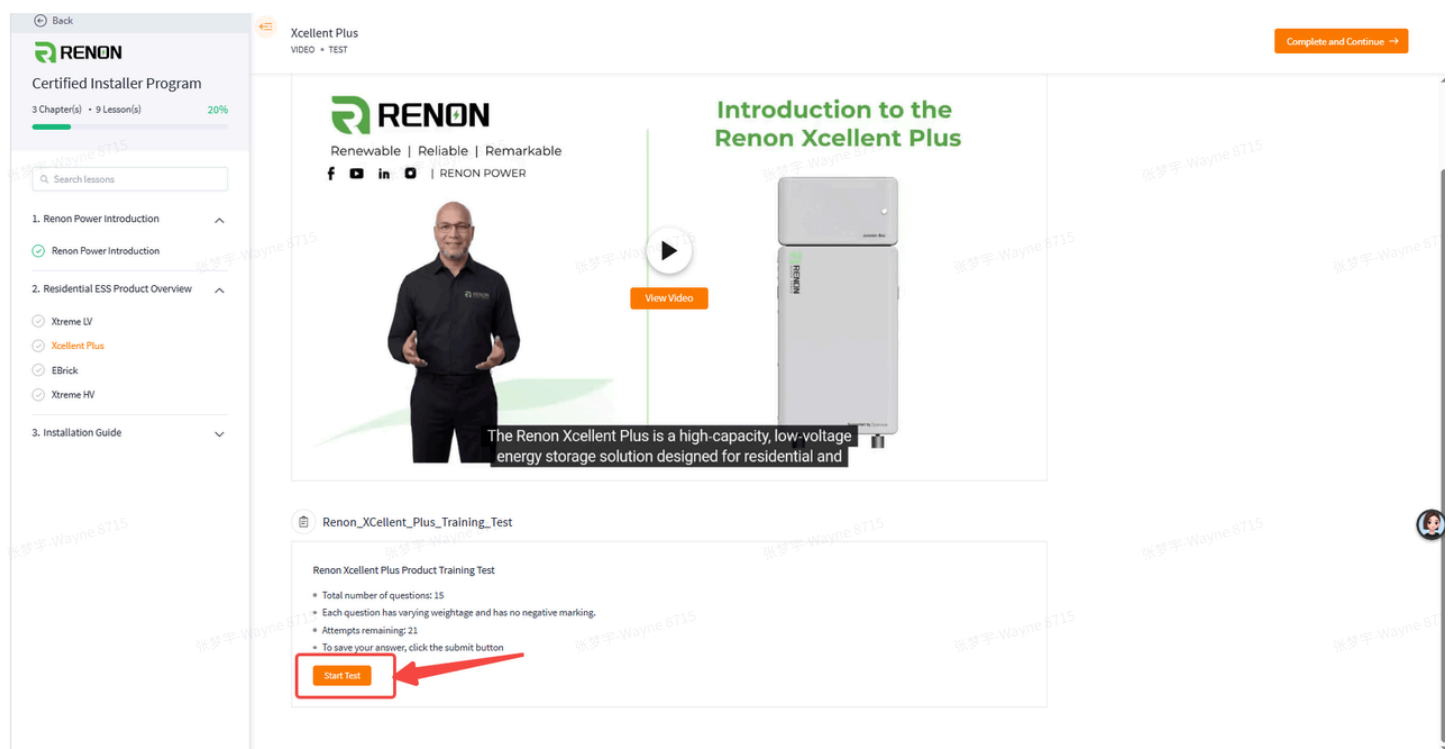
8. Complete the Course Test

8.1 Start the Test

After completing the required learning content, click:

“Start Test”

The course test contains **15-25 questions**.



8.2 Passing Score

You need to achieve a score of **80% or above** to pass the test.

8.3 Retake Policy

If you do not pass the test, you may retake it.

Before retaking the test, we recommend reviewing the course videos, PDF materials, and product information carefully.

8.4 Submit the Test

After answering all questions, click:

“Preview and Submit Test”

Please make sure all questions have been answered before submission.

The screenshot displays a test interface. On the left, 'Question 1' asks 'What type of product is the Renon Xcellent Plus?' with four radio button options: 'A high-voltage inverter system', 'A high-capacity, low-voltage energy storage solution for residential and light commercial applications', 'A portable power station for camping', and 'A utility-scale liquid-cooled ESS cabinet'. On the right, a 'Questions' panel lists 15 questions in a grid. Question 1 is highlighted in orange. Below the grid, a legend shows 'Answered (0)' with a green square and 'Visited (1)' with a grey square. Below the legend, a button labeled 'Preview and Submit Test' is highlighted with a red border. At the bottom of the main content area, there are 'Previous' and 'Next' navigation buttons.

Question 1

What type of product is the Renon Xcellent Plus?

☐ A high-voltage inverter system

☐ A high-capacity, low-voltage energy storage solution for residential and light commercial applications

☐ A portable power station for camping

☐ A utility-scale liquid-cooled ESS cabinet

Questions

1 2 3 4 5 6

7 8 9 10 11 12

13 14 15

Answered (0) Visited (1)

Yet to visit (14)

Preview and Submit Test

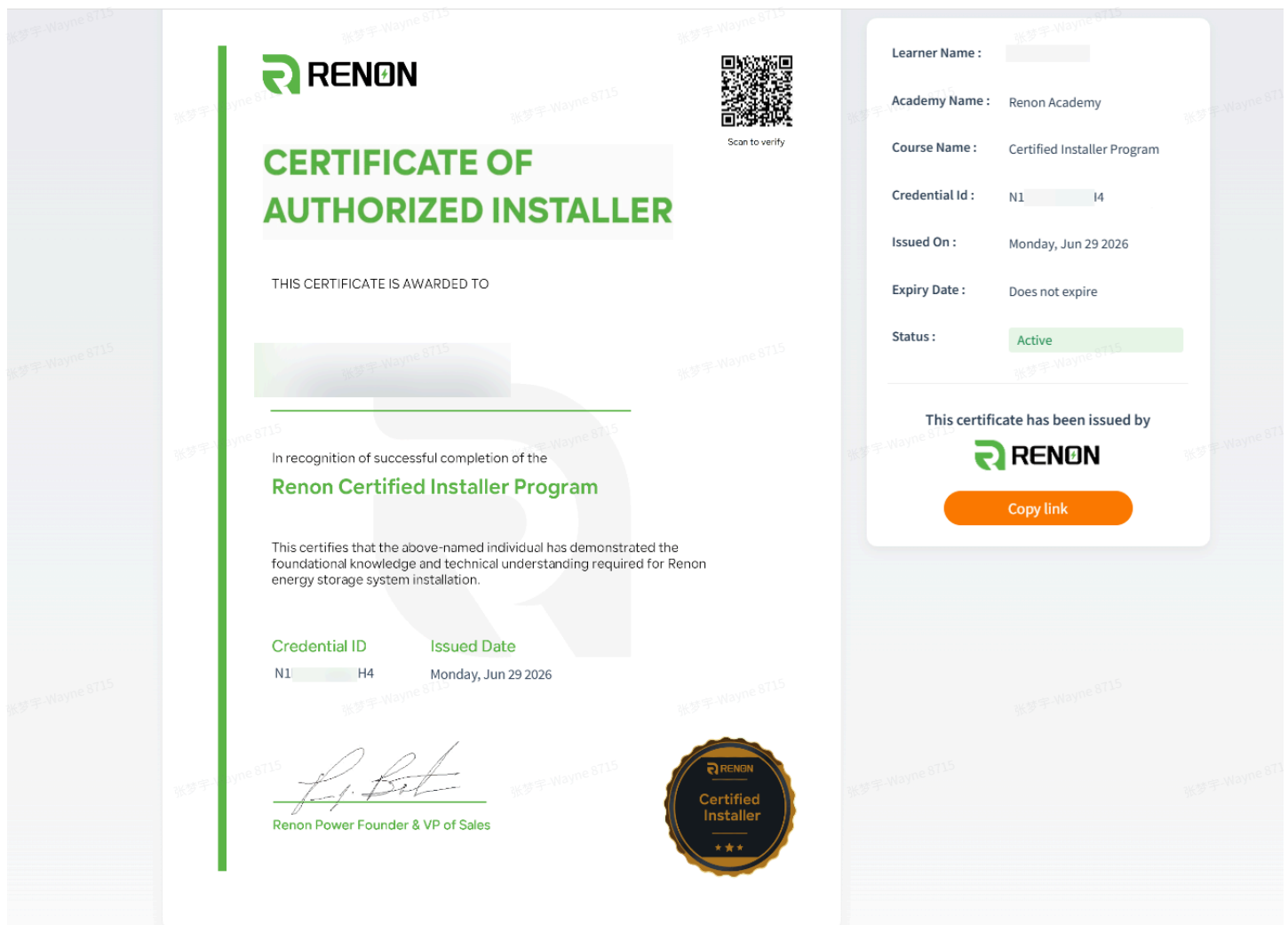
← Previous

Next →

9. Receive Your Certificate

9.1 Automatic Certificate Issuance

Once you complete all required course materials and pass the test, the system will automatically issue your certificate.



9.2 Certificate Information

The certificate includes a unique **Credential ID**.

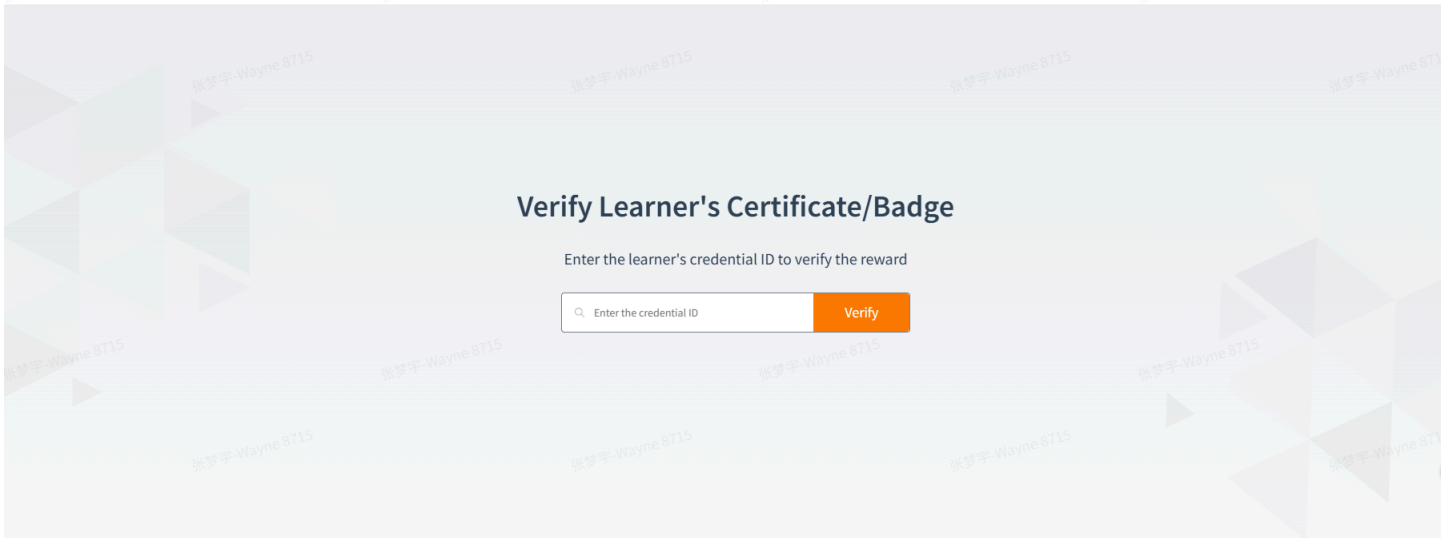
This ID can be used to verify the authenticity of your certification.

9.3 Certificate Validation

You can verify the certificate through the credential validation page:

<https://renon-academy.trainercentralsite.com/credential-validation>

Enter the required credential information to check the certificate status.



10. Find Your Certificate in Renon Academy

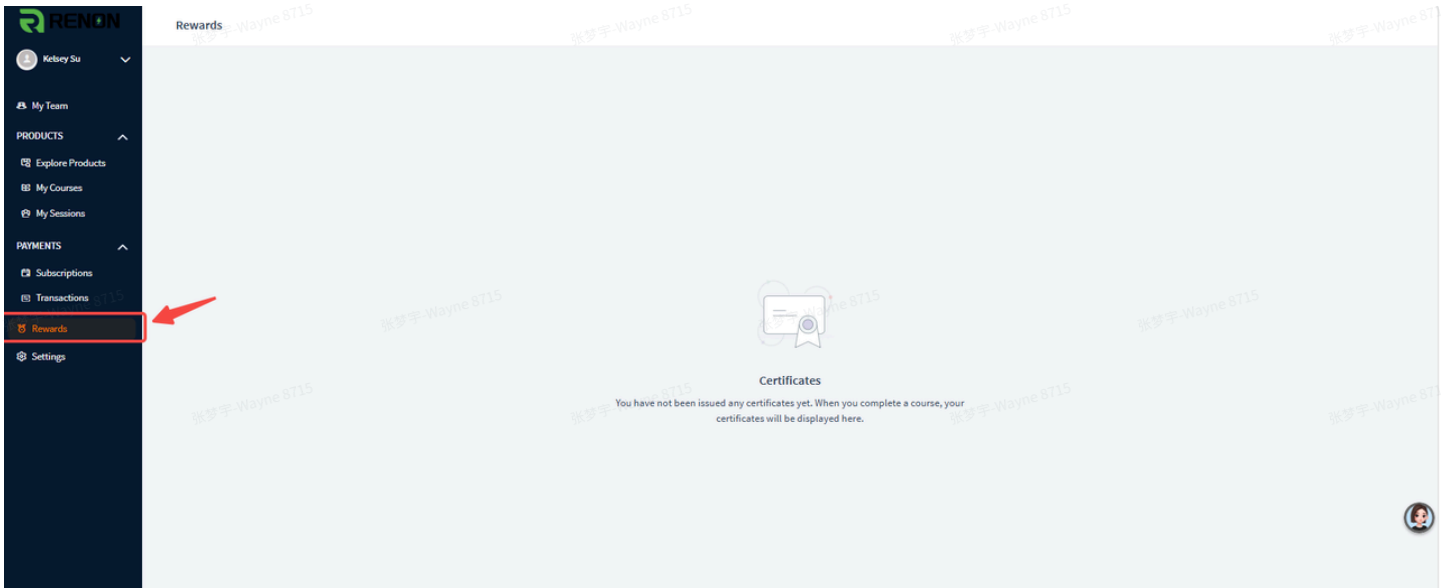
After receiving your certificate, you can also find it inside your Renon Academy account.

Go to:

My Space → Rewards

Your completed certificates will be displayed in this section.

You may view, download, or share your certificate depending on the available options.



11. Recommended Learning Process

For a smoother experience, we recommend following this order:

1. Register a Renon Academy account on the web platform
 2. Download the TrainerCentral Learner app if mobile learning is needed
 3. Submit the Certified Installer Program application form
 4. Wait for approval
 5. Accept the course invitation by email
 6. Log in to Renon Academy
 7. Enter **My Space → My Courses**
 8. Complete all course videos and PDF materials
 9. Take the test
 10. Pass the test with a score of 80% or above
 11. Receive and verify your certificate
 12. Check your certificate under **My Space → Rewards**
-

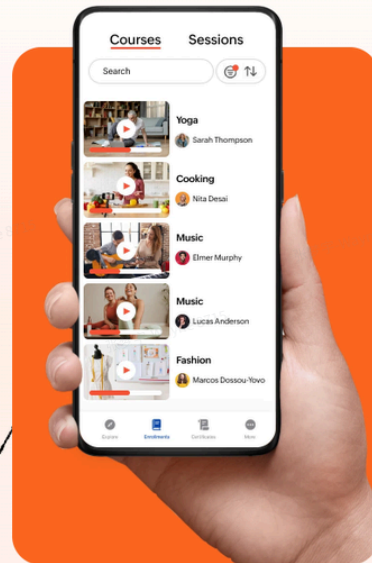
12. Download the TrainerCentral Learner App

Renon Academy is hosted on the TrainerCentral platform. In addition to using a web browser, users can also access learning content through the **TrainerCentral - Learner** mobile app.

The TrainerCentral Learner app allows users to access course materials, attend learning sessions, take tests and quizzes, and continue training from a mobile device. TrainerCentral's official mobile app page also describes mobile access for course learning and test completion. ([TrainerCentral](#))

Unlock the power of mobile learning

The TrainerCentral Learner mobile app is the gateway to a new era of flexible and immersive learning. It offers uninterrupted access to education that suits your learners' schedule.



12.1 Download the App for iPhone or iPad

For iPhone or iPad users:

1. Open the **Apple App Store**
2. Search for “**TrainerCentral - Learner**”
3. Tap “**Get**” or “**Download**”
4. Install the app on your device

The app is listed on the Apple App Store as **TrainerCentral - Learner**. ([App Store](#))

12.2 Download the App for Android

For Android users:

1. Open **Google Play**
2. Search for “**TrainerCentral - Learner**”
3. Tap “**Install**”
4. Wait for the app to finish installation

The app is also available on Google Play as **TrainerCentral - Learner**. ([Google Play](#))

12.2 Enter the Renon Academy Website Link

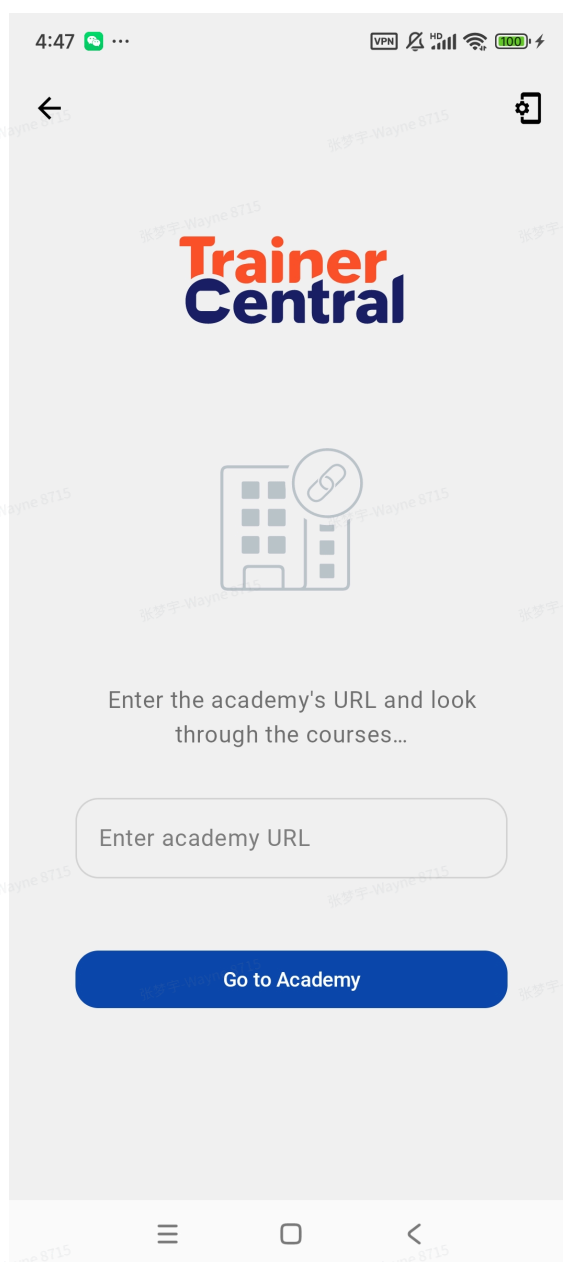
After installing the app, open **TrainerCentral - Learner**.

When prompted to enter the academy website, type or paste the Renon Academy link:

<https://renon-academy.trainercentralsite.com/>

Then tap **“Go to Academy”** .

This will take you to the Renon Academy learning platform inside the app.



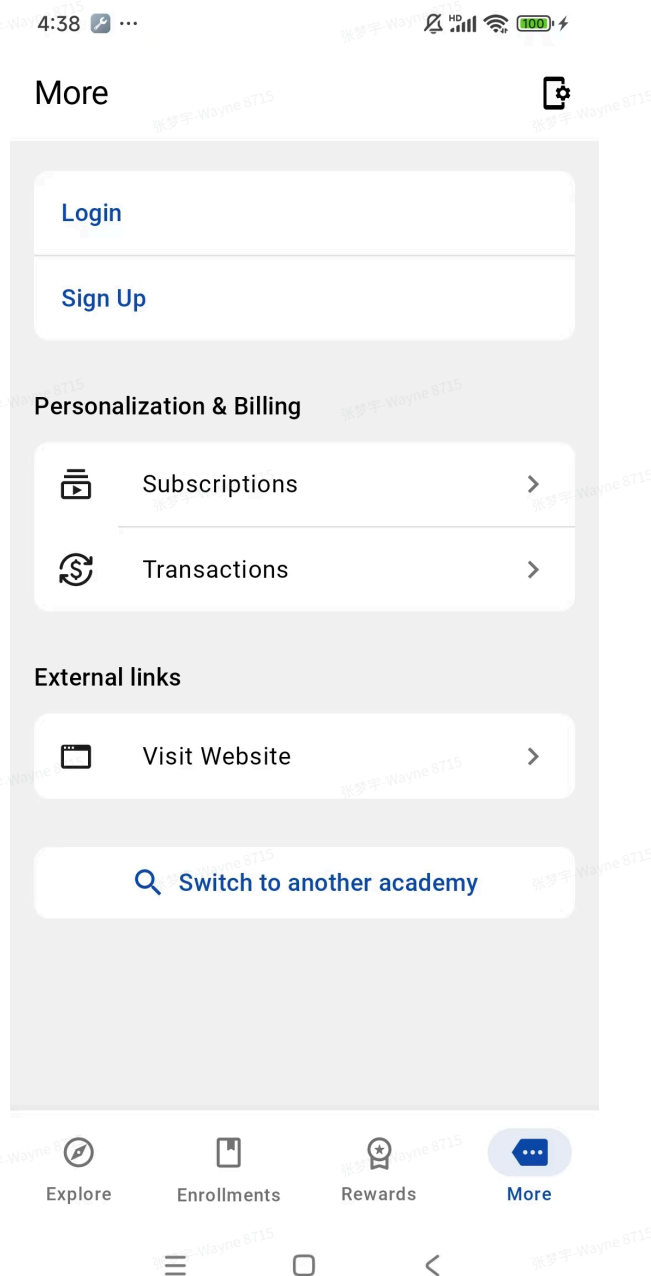
12.3 Log In or Sign Up

After entering Renon Academy in the app, tap:

More → Login / Sign up

Log in with the same email address and password you used to register your Renon Academy account.

Please make sure the email address is the same as the one submitted in your Certified Installer Program application. Otherwise, your course access may not appear correctly.



12.4 Enter the Certified Installer Program Course

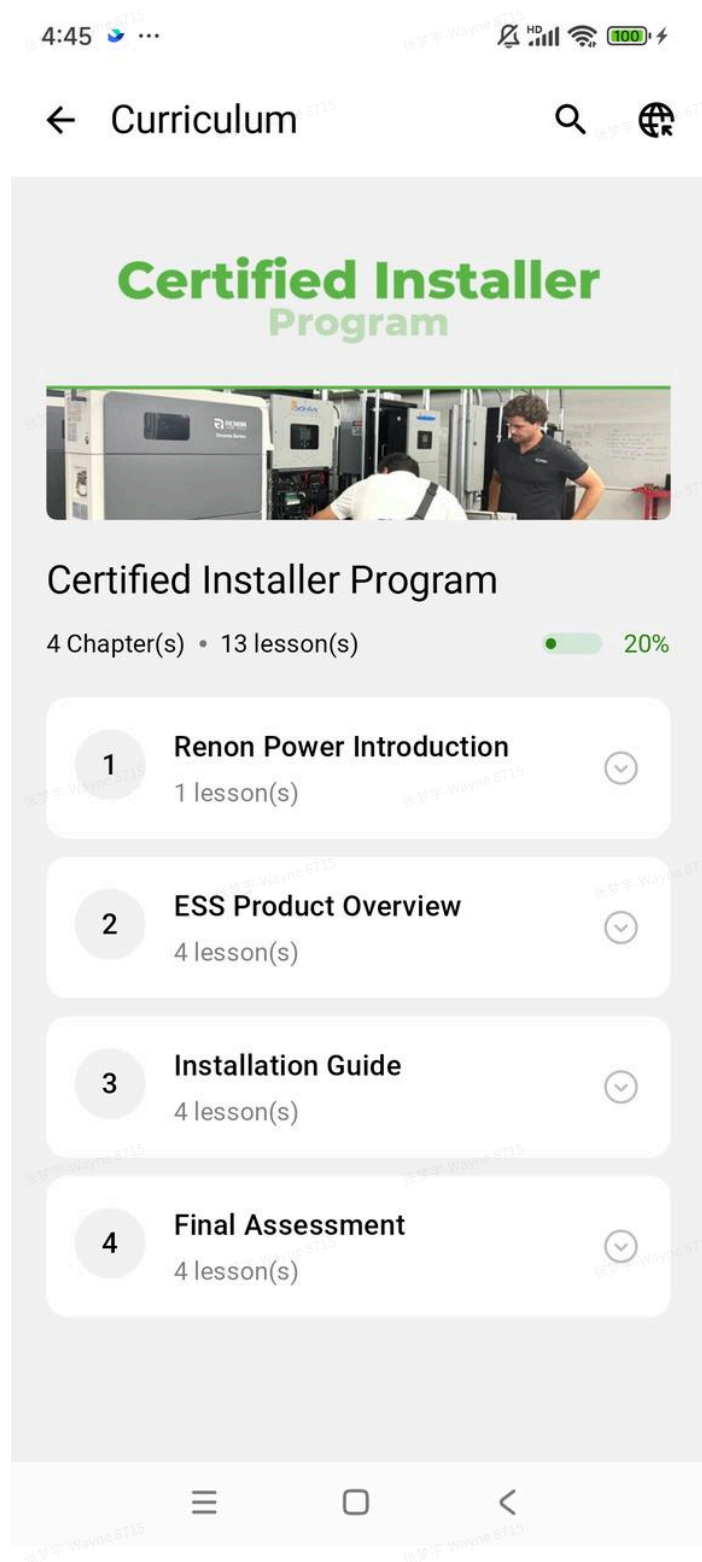
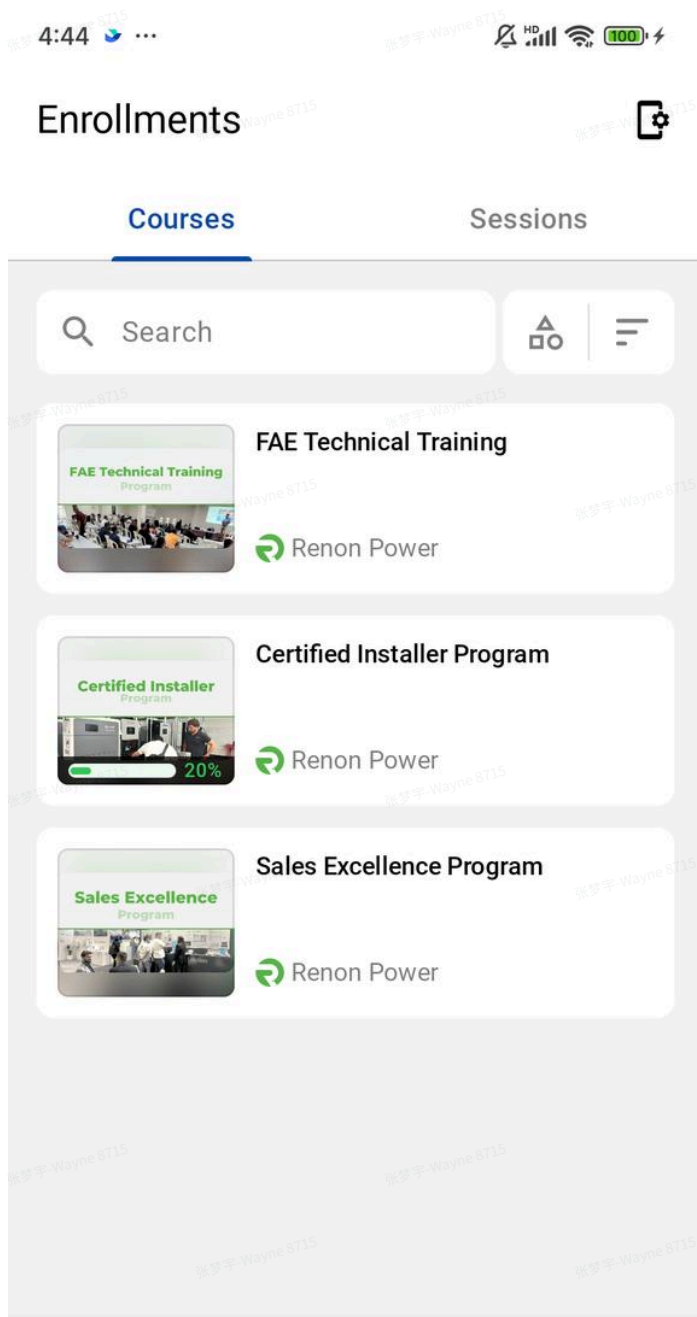
After logging in, go to:

Enrollments → Certified Installer Program

Tap the course to enter the training page and start learning.

Once inside the course, you can:

- Watch training videos
- View learning materials
- Complete course sections
- Take quizzes or tests
- Track your learning progress



12.5 Recommended Use

The mobile app is convenient for learning on the go. However, for account registration, application submission, invitation activation, PDF reading progress, and certificate checking, we recommend using a desktop browser whenever possible to avoid display or progress tracking issues.

Please always use the same email address for web login, app login, application submission, and course invitation activation.

13. Q&A

13.1 I registered an account but cannot access the course.

Please confirm whether you have completed the application form and received approval.

The course is only available after your application has been reviewed and approved by the Renon Academy administrator.

13.2 I submitted the application but did not receive a confirmation email.

Please check your spam, junk, promotions, or updates folder.

Also confirm that the email address entered in the application form is correct.

13.3 I received the course invitation but the course does not appear.

Please make sure you have clicked **“Accept course invitation”** in the invitation email.

After accepting the invitation, log in with the same Renon Academy account used during registration.

13.4 I used different email addresses for registration and application.

Please contact Renon Power support.

The course access may need to be manually checked or reassigned.

13.5 My course progress does not reach 100%.

Please check whether all videos have been fully played and all PDF materials have been read from the first page to the last page.

For PDF documents, avoid skipping pages or jumping only through the table of contents.

13.6 I passed the test but did not receive the certificate.

Please confirm that your overall course progress has reached 100%.

The certificate is usually issued only after both requirements are completed:

- Course progress reaches 100%
- Final test score reaches 80% or above

13.7 I cannot find my certificate.

Please log in to Renon Academy and go to:

My Space → Rewards

If the certificate is still not available, please contact Renon Academy support.

14. Important Notes

14.1 Use the Same Email Address

Please use the same email address for:

- Renon Academy account registration
- Certified Installer Program application
- Course invitation acceptance
- TrainerCentral Learner app login

Using different email addresses may cause course access or certificate issues.

14.2 Complete Every Required Section

The platform records learning progress automatically.

To avoid incomplete progress, please make sure all videos, PDF files, and tests are fully completed.

14.3 Use a Stable Internet Connection

A stable internet connection is recommended when watching videos, reading PDF materials, and taking the test.

If the connection is interrupted, the platform may not record your progress correctly.

14.4 Web Platform and Mobile App

The web platform is recommended for registration, application submission, certificate validation, and detailed course progress checking.

The mobile app is recommended for convenient course review and learning on the go.

15. Support

If you need assistance, please contact the Renon Power team.

When contacting support, please provide:

- Your registered email address
- Your company name
- A short description of the issue
- Screenshots if available

This will help the support team locate your account and resolve the issue more efficiently.